# thunderairlines

## **COVID-19 Information**

The Novel Coronavirus (COVID-19) is a growing concern around the globe. In an effort to protect our employees and the customers we service; Thunder Airlines is taking steps to limit the risks with the transmission and spread of the disease.

When someone who has COVID-19 coughs or exhales they release droplets of infected fluid. Most of these droplets fall on nearby surfaces and objects - such as desks, tables or telephones. People could catch COVID-19 by touching contaminated surfaces or objects – and then touching their eyes, nose or mouth. If they are standing within one meter of a person with COVID-19 they can catch it by breathing in droplets coughed out or exhaled by them.

- Hand hygiene is the most effective and easiest way to protect yourself during any outbreak. It is recommended that all employees wash their hands or use an alcohol-based hand sanitizer as often as possible. Always wash your hands before eating or touching your face.
- All employees should do their part to maintain a clean work environment. Routine disinfecting/cleaning of office equipment and commonly used items is highly recommended.
- Coughing or sneezing etiquette must be used at all times. Always cough into your arm or a tissue. Dispose of the tissue immediately and wash your hands right away.

#### Is it Safe to fly?

The Public Health Agency of Canada (PHAC) has assessed the public health risk associated with Coronavirus (COVID-19) low for Canada. Public Health risk is continually reassessed as new information becomes available. Please consult the Coronavirus (COVID-19) page on travel .gc.ca for the latest information including travel advice.

#### How are our aircraft cleaned?

Thunder Airlines completes a light groom between legs and a more in depth at the end of the day. The interior (sidewalls, seats, seatbelt buckles and armrests) of the aircraft are wiped down with industry approved disinfectants. Crew and Staff have been informed that if someone showing signs has been noticed that a more detailed cleaning be done as soon as possible after noticing.

#### **Thunder Employees**

All thunder employees have been issued an Operational Memo explaining the possible ways of passing the virus on and what should be done to try and prevent spreading of the disease.

### **Additional Information**

If you require any additional information, please refer to the following pages

Public Health Agency of Canada Government Travel Advice and Advisories Government of Canada Coronavirus (COVID-19) Updates